



**Whatcom
Cremation
And Funeral**

Our community's most affordable cremations & burials

**Frequently Asked
Questions**

*Serving Whatcom,
Skagit, & Island
Counties Since 1983*

We Believe... Every person is unique and their life and death deserve dignity and respect. We offer the best price for your essential needs, and then empower you to create and provide the rest of your memorial experience.

Q1: I just want a low price basic cremation or burial-how much will it cost? (Prices subject to change)

\$1095 Basic Cremation - Arrangements can be made by any means convenient for you
\$2295 Basic Burial - Casket included

Q2: What is included in the cremation or burial prices above? Are there other costs? The price includes bringing your loved one to our secure local facility, holding them till the burial or cremation, notifying Social Security, filing the death certificate and permit, cremation or burial of the person, and a basic casket or urn box. Please ask us or see our website for further details.

Q3: How can you serve a family well at these prices when others charge so much more? We focus on simpler options and help you create your own memorial experience, eliminating the costs of a large staff, chapel, vehicles, etc. We are a fully licensed local family business and take pride in being efficient without sacrificing quality and customer service.

Q4: How do we tell you about a death? When should we call you? Are you available any time? We are available 24 hours day, 7 days a week at 360-734-7073. We don't need paperwork or payment in advance, although we do suggest planning ahead. When a death occurs, we will help you decide the best time to come get someone. It is good to give caregivers our number too.

Q5: Where will you take my family member? How is the transfer done? Can I see them again? We carefully transfer your loved one to a temperature controlled secure facility. We cover them with a quilt and use an adjustable covered cot with wheels which we load into an unmarked mini-van. We can make arrangements for viewing at a later time.

Q6: What happens next? How do we meet with you? You always have personal attention from our staff. We make arrangements in the next few days following a death either in person, or via phone, fax, email or video-conference. We answer all your questions, and guide you through your decisions; obituaries, merchandise, death certificates, memorial gatherings, veterans benefits and cemetery details. We also finalize paperwork and complete the financial arrangements.

Q7: When does the cremation or burial happen? How long does it take to get ashes/cremains back? Cremations or burials are scheduled when all authorizations and a death certificate are approved. It normally takes 7-10 business days after a death to receive the cremated remains, or about a week from the time of death to a burial.

Q8: What paperwork is required for a cremation or burial? Who can sign the cremation authorization? We don't need paperwork or payment in advance, although we do suggest it. The forms can be printed from our website or you may use our online arrangement system. Cremations and burials require written authorizations following specific laws. The cremation authorization can be signed by a person on their own behalf or someone with power-of-attorney prior to death. After death it may be signed by certain family members or an executor. A staff member will help you determine which option is best for your situation.

Q9: How do I get death certificates? How many do I need? Certified death certificates are available through us within a week after a death and most people will need 1-5 for their legal and financial matters. We charge \$25 each - the exact cost we reimburse to the state of Washington. We do not mark them up and they are always available in the future at the same price.

Q10: How and when do we pay you? Can I pay in advance for what we will need? We request payment only after we have signed a contract with you. We can estimate future costs and help you set aside those funds. We can also accept pre-paid funeral plan funds that you have set up in the past, regardless of where that was done.

What if I have more questions? How do we contact you? Where can we meet with you? Your questions are important and you are always welcome to contact us for yourself, a friend, or a family member. We can meet you at our office or another location that is suitable for you. See the information below or scan the QR code to go directly to our website.

360-734-7073

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- **Lowest Price AND Local**
- **Affordable Urns and Caskets**
- **Do-It-Yourself Life Celebrations**
- **Traditional Memorial and Veterans Services**
- **1-Page Arrangements: Web, Phone, In-Person**